

## **Terms and conditions for registration in a batch**

### **FinPro Consulting student guidelines**

#### **DEFINITION**

1. Course: A set of scheduled classes which are expected to be complete within specific duration.
2. Fee: The payment by a student towards applicable course(s) by various modes.
3. Tests and assignments: Evaluation process within a course to measure student learning.
4. Terms and conditions: Set of procedures, rules, requirements applicable for a particular course or all courses in general.
5. Registration agreement: The “Student registration form” is the registration agreement (hereinafter referred to as the agreement) between the applicant and FinPro Consulting. This agreement constitutes and expresses the agreement and understanding between the FinPro Consulting and the student in reference to all matters herein referred to, all previous discussions, promises, representations and understandings relative thereto, if any, had between the parties hereto, being herein merged. All student services are being provide through FinPro Consulting. Before completing the registration process, students are required to go through and understand the contents of the program/course, FinPro Consulting’s obligations and the student’s obligations as stated in this document and required accept all the terms and condition.

#### **FEE & OTHER DETAILS**

1. Any candidate who wishes to register for Course(s) of FinPro Consulting has to pay the applicable course fee on or before the course start date.
2. Fee can be paid through online payment by net banking / cheque / debit or credit card.
3. Fee once paid is neither adjustable nor refundable under any circumstances. However, the fee may be refunded only if FinPro Consulting fails to start the program.

#### **METHODOLOGY, SCHEDULES AND ATTENDANCE**

1. All courses have different start and end dates, the syllabus is divided into various units such that the course is planned to be completed within a specific time or earlier.
2. The student is expected to attend all the classes and tests to get the full benefit of the course and sustain his eligibility for course benefits. The course structure may be designed as a blend of live lectures and video tutorials.
3. Registration/admission to a course is not transferable to any other individual/entity.
4. FinPro Consulting class delivery and schedule may encounter disruption/cancellation due to technical, nature or any other reasons beyond control.
5. Students has no entitlement to provide, sell or loan any material, assets, workbooks, notes etc. provided to him / her, to a third party. The copyright of study material, mock test and video tutorials remains with FinPro Consulting and may not be quoted or reviewed without explicit permission from FinPro Consulting.
6. Students are advised not to carry any valuables to the location of training and the management is not responsible for any loss or damage of the same.
7. Students are expected to keep utmost level of discipline, while they are in the center premises. A student should not involve him/herself in disruption / disturbance of teaching, student examination, administrative work, curricular or extra-curricular activity, including any attempt to prevent any staff member of FinPro Consulting from carrying on his /her work and any act reasonably likely to cause such disruption.
8. Student should not involve in damaging or defacing center's property, equipment and facilities available at the location of training. Students are expected to behave responsibly and help FinPro Consulting for better upkeep and maintenance of the property and equipment available at the center.
9. Student should not use abusive and derogatory slogans or intimidator language while they are present at the center.
10. The use of mobile phones is strictly prohibited in the class rooms. Students should keep their mobile phone on silent mode. Centers are empowered to withhold/confiscate in the interest of other students.
11. FinPro Consulting may levy suitable penalty or fine on student including cancellation of registration for violation of guidelines.
12. Student is responsible for registration with ACCA for the examination and FinPro will not be responsible for any delays or penalties on late registration by the student

## **REFUNDS**

1. Refunds are not allowed for any batch. No refund-request will be entertained, what-so-ever circumstances may be.

2. Student cannot claim any amount even if he/ she wishes to discontinue with a batch.

## **TRANSFER**

1. Transfers to/ from a batch may not be allowed for some batches. No transfer-request will be entertained for such batches, what-so-ever circumstances may be.
2. For batches, where transfers are allowed, if a student desires to seek transfer from one batch to another, then he/she has to apply in writing via email, stating reasons for the request. Transfer shall be subject to availability of seats.
3. The transfer-fees, difference in the course fee and pro-rata-fees for transfer-out batch; upon transfers shall be paid by the student.

## **PERFORMANCE**

1. A student must ensure to attend atleast 90% of the classes.
2. While FinPro Consulting courses are aimed at enhancing academic performance of a student to score high marks, it is essential that the student displays continuing, participative interest and involvement during the classes. Adequate revisions and self-study is required apart from classroom training. Merely joining FinPro Consulting training program does not assure clearing the examination.

## **VIDEO VIA USB/ VIDEO AT HOME (VAH)**

1. Video via USB facility is available for the students. Student shall be informed about the detailed procedure and guidelines for activating the video tutorials.
2. The video tutorials via USB can be activated only on a single computer having **Windows operating system (ONLY)** with configuration prescribed from time to time. Currently the VAH software is not compatible with any other operating system (OS) other than Windows OS.
3. The video tutorials are encrypted and secured. Piracy of the data is strictly prohibited. Strict legal action will be initiated if found guilty.
4. Upon registration and payment in full for the VAH course, FinPro Consulting will arrange to dispatch the study material along with the USB drive at the postal address provided by the student. Normal lead time of 5-7 days is expected to dispatch the material from FinPro office. FinPro is free to use the services of national post office or any other courier services for the same.

## **COMMUNICATION TO THE STUDENT**

1. Communication regarding changes in specifications of services provided by FinPro Consulting or change in student's rules, will be intimated through the website - [www.finproconsulting.in](http://www.finproconsulting.in)
2. Any class cancellation or change in the schedule of the program shall be informed to the student by an e-mail, SMS or through WhatsApp message.

3. Student is responsible for checking the updates from time to time.
4. FinPro reserves right to change its faculty, location of class, schedule of class, date or timing of class which will be binding on students.
5. If any batch is cancelled by FinPro Consulting due to any unavoidable reasons, student will be shifted to some other batch or student can claim refund subject to applicable charges.
6. Class queries via emails would be entertained. Phone calls for class queries would be entertained subject to availability of the trainers.
7. Providing books may get delayed due to delayed admission by the student.
8. Books, class notes and video tutorials shall be provided upon confirmation of admission. Admissions to classes will not be confirmed until student has paid 100% fees for registered batches. Certain batches have limited seats and 'first paid first served' policy will be followed.

### **STUDENT FEEDBACK & GRIEVANCE REDRESSAL**

1. In order to improve the quality of services provided to students, FinPro Consulting actively seeks, appreciates and acts upon feedback from students about its services from time to time.
2. Students can approach the FinPro Consulting with their queries for assistance and guidance.
3. Students may take a photocopy of the registration form for future reference. FinPro Consulting reserves the right to take disciplinary action, including suspension of the students from the classes, in case the student is found guilty of any misconduct of not following any rules and regulations of the center.
4. FinPro Consulting's decision in any of the above matters shall be final and binding.
5. All disputes are subject to Pune jurisdiction court of law.

### **STUDENT PARTICULARS AND INFORMATION**

Student understands that being taught by faculties of FinPro Consulting creates a right with FinPro Consulting, to use his/her registration no, photo, name, results or any other particulars, for promotion of its classes or motivation of other students, or for its printed-materials like brochures or posters , digital and/or non-digital formats including videos, not limited to above, on its website/s, software/apps and any other marketing material/purpose, without any compensation or legal obligation/s towards student.

### **DECLARATION BY THE STUDENT**

I have read and understood the above at the time of registration at FinPro Consulting's website and I am aware of the service FinPro Consulting shall provide to the students. I have also understood that the student's performance depends on the continuing/participating interest on his/her part. I am also aware that the conduct of the examination is subject to ACCA policies and regulations. In case of any ACCA decision to cancel/alter exam/pattern of the exams, I understand that I am not eligible for any refund to the fee paid. I hereby declare and undertake that I have read and understood the aforesaid "Student guidelines" and will strictly adhere to the all same time. I further agree that I will fully comply with all decisions made by FinPro with regards to the above procedures and understand that the same will not be subject to any review under any circumstances.

**If any student does not agree to any of the above terms and conditions, then he/ she shall raise an objection in writing before commencement of the batch.**



